Scripting

514. Which one is a server-side script?

 UI Script

 Validation Script

 Business Rule

 Client Script

515. What is the language used for ServiceNow Scripting?

 Swift

 NASM

 JavaScript

 Java

 C++

516. Which script object in ServiceNow runs when an object is updated,

inserted, displayed, deleted or queried?

 Ui Scripts

 Client Scripts

 UI Policy

 Business Rule

 Ui Policy Action

517. Which script runs when a record is displayed, inserted, updated, deleted, or

when a table is queried?

 Business Rule

 Client Script

 UI Policy

518. Which of the following statements is true about scripting in ServiceNow?

 It is easier to debug and fix configuration changes vs. a script after an

upgrade. Therefore, it is considered good practice to customize your

instance without scripting.

 It is easier to debug and fix a script vs. configuration changes after an

upgrade. Therefore, it is considered good practice to customize your

instance with scripting.

✓Answer:

It is easier to debug and fix configuration changes vs. a script after an upgrade.

Therefore, it is considered good practice to customize your instance without

scripting.

519. What type of client script runs when a cell on a list changes value through

use of the List editor?

 onSubmit()

 onCellEdit()

 onChange()

 onLoad()

 onCellChange()

✓Answer:

onCellEdit()

520. Below are the types of Client Scripts, select four correct answers.

 onSubmit

 onUpdate

 onDelete

 onLoad

 onCellEdit

 onChange

 onCreate

✓Answer:

onSubmit

onLoad

onCellEdit

onChange

521. What are the scripts that run in a web browser called?

 Server-side

 Transform Maps

 Script Includes

 Client-side

✓Answer:

Client-side

522. Which two run scripts client-side?

 Business Rule

 Script Include

 UI Policy

 Client Script

✓Answer:

UI Policy

Client Script

523. Business rules are real time

 True

 False

✓Answer:

False

524. Which of the following are true regarding UI Policies?

 They run only on server side

 All the UI Policies of task table are not extended by the incident table

 Based on the condition, it can be decided when to make it

visible/hidden

 They run on the cloud side

✓Answer:

525. Based on the condition, it can be decided when to make it visible/hidden

Select two true statements from below

 UI policies only enforces on data entered into a form or list (passing

through the UI).

 Data Policies only enforces on data entered into a form or list (passing

through the UI).

 Data Policies are applied to all data entered into the platform: form

(UI), import sets, or web services.

 UI Policies are applied to all data entered into the platform: form (UI),

import sets, or web services.

✓Answer:

UI policies only enforces on data entered into a form or list (passing through the

UI).

Data Policies are applied to all data entered into the platform: form (UI), import

sets, or web services.

526. Which two from list below run scripts client side?

 Business Rule

 Client Script

 Script Include

 UI Policy

✓Answer:

Client Script

UI Policy

527 What do you configure to instruct fields how to behave on a form when a

UI policy is triggered?

 UI Actions

 Client Script

 Data Policy

 UI Policy Action

✓Answer:

UI Policy Action

528. Which statement is correct with respect to Business rules:

 A Business Rule must run before a database action

 A piece of JavaScript

 A Business Rule must run after a database action

✓Answer:

529. A piece of JavaScript

 Single trip

 Round trip

 Multiple trip

 None of the above

✓Answer:

Round trip

530. What are the client scripts that run when a particular field changes value?

 onCellEdit()

 onChange()

 onLoad()

 onSubmit()

✓Answer:

onChange()

531. Select two things from below that JellyScripting is used for?

 UI Macros

 UI Policy

 UI Action

 Content Management System

✓Answer:

UI Macros

Content Management System

532. To turn on the Save button/UI Action that show “Save”, “Insert”, and

“Insert and Stay” buttons on forms navigate to:

 All > System Properties > UI Properties

 All > System Definition > UI Properties

 All > System UI > UI Properties

 All > System Security > UI Properties

✓Answer:

All > System Properties > UI Properties

533. is the shared scratchpad object?

 g\_scratchpad

 u\_scratchpad

 gs.scratchpad

 sys\_sp\_obj

 sys\_obj\_sp

✓Answer:

g\_scratchpad

534. Select two facts about Business Rules:

 Which User and Groups have access

 What table to run against and timing (before or after insert and more)

 What conditions to evaluate, and what script to run based on the

evaluation

 What forms to evaluate, and what list to display based on the

evaluation

✓Answer:

What table to run against and timing (before or after insert and more)

What conditions to evaluate, and what script to run based on the evaluation

535. On the client script, which of the following variables cannot be used?

 g\_form

 producer.variable

 jslog

 gs.include()

✓Answer:

gs.include()

REPORTING:

536. What are used to automate business logic for a particular application or

process?

 Flows

 Triggers

 Actions

 IntegrationHub Spokes

✓Answer:

Flows

537. Select an item from below that can be found in the Report Designer

tab Configure:

 Define the report grouping

 Enter a report name, source type, and a table or Data source

 Select the report visualization format

✓Answer:

Define the report grouping

538. Name three types of charts categorized as Multidimensional reports in

ServiceNow.

 Single Score

 Heatmap

 Column

 Bubble

 Multi-level pivot table

✓Answer:

Heatmap

Bubble

Multi-level pivot table

539. In ServiceNow Report Designer, what can be used to aggregate field

values?

 Integer abbreviations

 Standard deviation calculations

 Data based visualization domains

 Float field metrics

✓Answer:

Standard deviation calculations

540. How do you get to the new dashboard that allows instance administrators

to proactively monitor system health?

 Plugins

 Import Center

 IntegrationHub

 Dashboards Landing Page

 ServiceNow Store

✓Answer:

Dashboards Landing Page

541. Select an item from below that can be found in the Report Designer

tab Type:

 Select the report visualization format

 Choose colors title and chart properties

 Enter a report name

 Enter a source or table

✓Answer:

Select the report visualization format

542. Which dashboard allows instance administrators to proactively monitor

system health?

 Instance Owner Dashboard

 Application Insights Dashboard

 System Administrator Dashboard

 CMDB Dashboard

✓Answer:

Application Insights Dashboard

543. Name the Report Designer tab where you select the report visualization

format?

 Style

 Data

 Type

 Configure

✓Answer:

Type

544. Usually \_\_\_\_\_ is detected for a shorter amount of time than it takes to

detect an anti-signal. In this case, the application shows a simple "\_\_\_\_\_"

message. No notifications are sent and no action is necessary.

 anti-signal

 no signal

 non signal

 signal

✓Answer:

no signal

545. Which ServiceNow dashboard shows the compliant security checks in a

system?

 PCI Compliance Monitor score

 PCI Configuration Controls score

 PCI Compliance Manager score

 PCI Security Center score

 PCI Compliance Center score

✓Answer:

PCI Configuration Controls score

546. By default, a report is shared with:

 All users and groups

 All roles

 Only groups that the report creator belongs to

 The report creator only

✓Answer:

The report creator only

547. The KPI \_\_\_\_\_ application considers the following behaviors to 'signal'

special cause variation:

 Anti-Signals

 Signals

 Non-Signals

 No Signal

✓Answer:

Signals

548. When using the performance analytics application in the Now platform,

what kind of KPI signals are used to make decisions that statistically support

long term workflow stability?

 Stability-signals

 long-term-signals

 Anti-signals

 Non-signals

✓Answer:

Anti-signals

549. Who is a report shared with by default?

 All roles

 Only groups that the creator belongs to

 The report creator only

 All users and groups

✓Answer:

The report creator only

550. How is report data grouped when generating a report from a list?

 By date

 By user

 By the column clicked

 By sys\_id

 None of the above

✓Answer:

551. By the column clicked

The \_\_\_\_\_ lets you know that your workflow is under control.

 no signal

 anti-signal

 non-signal

 signal

✓Answer:

anti-signal

552. Which of the below items relates to a metric in ServiceNow reporting?

 A report gauge available for dashboards

 Measures and evaluates the effectiveness of IT Service Management

process

 Measures and evaluates the effectiveness of the CMDB

 Measure the time between two date fields

✓Answer:

Measures and evaluates the effectiveness of IT Service Management process

553. What are three types of Visual Task Boards?

 Guided

 Variable

 Flexible

 Freeform

✓Answer:

Guided

Flexible

Freeform

554. Which phase of the Report designer lets you define the Group by attribute?

 Style

 Type

 Configure

 Data

✓Answer:

Configure

555. What lets users share Widgets like Reports and Performance Analytics

visualizations?

 Control Panel

 Responsive Dashboards

 Analytics Filter

 Visual Analytics Board

✓Answer:

Responsive Dashboards

556. Which of the following are valid report sharing options? (5)

 Add to homepage

 Publish

 Export to PDF

 Add to dashboard

 Clone

 Schedule

 Share

✓Answer:

Publish

Export to PDF

Add to dashboard

Schedule

Share

557. Name five types of charts categorized as Time Series in ServiceNow.

 Heatmap

 Area

 Bubble

 Column

 Line

 Spline

 Step Line

✓Answer:

Area

Column

Line

Spline

Step Line

558. Select an item from below that can be found in the Report Designer

tab Style:

 Define the report grouping

 Enter a report name, source type, and a table or Data source

 Choose colors title and chart properties

 Select the report visualization format

✓Answer:

Choose colors title and chart properties

559. What is the tool that allows you to create and distribute your own reports?

 Visual Task Board

 Control Panel

 Report Designer

 Report Filter

 Report Buddy

✓Answer:

Report Designer

560. Name the two report types that can be created from list view of records.

 Bar Chart

 Time Series

 Pie Chart

 List report

 Single Score

✓Answer:

Bar Chart

Pie Chart

561. Which Report Designer tab allows you to enter report name and source

type:

 Style

 Type

 Configure

 Data

 Report Name

✓Answer:

Data

562. Name four types of charts categorized as Bars in ServiceNow.

 Bar

 Histogram

 Column

 Horizontal Bar

 Pareto

 Dial

✓Answer:

Bar

Histogram

Horizontal Bar

Pareto

563. Name three types of charts categorized as Scores in ServiceNow.

 Pie

 Dial

 Semi-donut

 Single Score

 Funnel

 Speedometer

✓Answer:

Dial

Single Score

Speedometer

564. What is an example of a Time Series Chart?

 List

 Bar

 Single Score

 Speedometer

 Line

✓Answer:

Line

565. Which Report Designer tab allows you to choose colors & title?

 Data

 Style

 Configure

 Type

✓Answer:

Style

566. Select two options that can be accessed from the Reporting module from

list below.

 From the Form view

 From the Column Header in a list view

 From the Form designer

 View/Run application module

✓Answer:

From the Column Header in a list view

View/Run application module

567. Where do reports appear after you create them?

 Reports > View/Run

 ServiceDesk > My Reports

 Performance Analytics > Reporting

 Reports > Newly Created

✓Answer:

Reports > View/Run

568. Select an item from below that can be found in the Report Designer

tab Data:

 Define the report grouping

 Select the report visualization format

 Enter a report name, source type, and a table or Data source

 Choose colors title and chart properties

✓Answer:

569. Enter a report name, source type, and a table or Data source

 Download as PDF

 Email an attachment

 Share the report

 Publish to an instance URL

570. When KPI Signals does not detect abnormal variation for a significant

amount of time, it generates \_\_\_\_\_ \_\_\_\_\_.

 non-signal

 anti-signal

 no-signal

 signal

571. What phase of the report designer lets you choose the fields needed in a list

report?

 Style

 Type

 Configure

 Data

572. Select five valid report sharing options from the list below.

 Add to dashboard

 Publish

 Schedule

 Add to homepage

 Clone

 Export to pdf

 Share

573. Responsive Dashboards in the \_\_\_\_\_ \_\_\_\_\_ let users share widgets like

Reports and Performance Analytics visualizations.

 Banner frame

 Application Navigator

 Content Navigator

 Content frame

574. Which phase of the Report designer lets you choose a color scheme for the

report visualization?

 Configure

 Data

 Type

 Style

575. Name three types of charts categorized Pies and Donuts as in

ServiceNow.

 Donut

 Pie

 Pi

 Semi donut

 Cream filled

576. What are two report visualizations types that can be generated from a list

of records?

 Single score

 Pie chart

 Line chart

 Bar chart

577. Navigate here to modify an existing report

✓Answer: Reports > View/Run

578. name the Report Designer tab where Report Grouping is defined?

 Style

 Data

 Type

 Configure

 Grouping

579. What is an example of a column and bar chart?

 Donut

 Dial

 Pareto

 Spline

580. What are the three report sharing options?

 Clone

 Publish

 Export to PDF

 Share

PRODUCT :

581. Name three, items from below about how Predictive Intelligence results

in improved efficiency and quality and reduces costs:

 Reducing the amount of time spent resolving tasks

 Reducing the amount of incidents calls

 Reducing the number of interactions required to resolve tasks

 Reducing the number of potential human errors that could occur

while categorizing and assigning work

 Reducing the number of financial transactions